

Customer Safety Protocols

Centre customers are required to self-monitor for COVID-19 symptoms. Please avoid attending programs if you are experiencing COVID-19 or flu-like symptoms, will have travelled to locations outside of Canada in the past 14 days prior to attending program times, or have been in recent contact with someone confirmed as having COVID-19.

Movement through the Centre will be controlled to limit potential of close contact interactions. Centre users will be asked to enter through the Main Entrance (South doors) and Exit through the Back Door (North). Movement through the hallway will be single direction traffic only – directional floor decals are in place.

Customers will be required to wash or sanitize their hands prior to entering the Centre and program areas. Safe physical distancing of 2 meters, proper hygiene practices, and enhanced cleaning and sanitizing of surfaces will be the primary means of infection control throughout the Centre. Masks are not mandatory at this time, but individuals are asked to provide a mask to be used during times when safe physical distancing cannot always be maintained.

Wherever possible, students will be asked to supply their own materials for program use. These materials, and any storage container used to transport supplies, must be kept separate from other students. The outside of transport containers should be cleaned and disinfected prior to arrival and at the end of class, to limit the spread of viruses between home and Centre. Personal materials should not be shared with others.

Some programs will require shared use of some Centre materials, equipment, and tools. Where practical, commonly used tools and items will be cleaned and sanitized. For small items that are difficult to sanitize, students will be asked to wash or sanitize their hand before and after use. Centre staff and instructors will ensure that commonly touched equipment surfaces will be cleaned and sanitized prior to the start of each class.